

15 Sherborne Road, Parktown, Gauteng, 2193
 P O Box 3322, Houghton, 2041
 Tel: (011) 276 9600, Fax: (011) 276 9623
 E-mail: customercare@serviceseta.org.za
 Website: www.serviceseta.org.za



06 July 2016

Tracy Botha
 51 Sovereign Drive
 Route 21, Corporate Park
 Irene, Pretoria

Tel: 012 345 6231 / 083 266 7215

E-mail: TBotha@humanedge.co.za; alida@thrive.co.za

Dear Tracy Botha

Services SETA Accreditation No: 2558

RE - Extension of Accreditation – The Human Edge (Pty) Ltd – 2013/118623/07

This serves as confirmation that **The Human Edge (Pty) Ltd's** accreditation status has been extended until **31 March 2018**. **The Human Edge (Pty) Ltd** has been awarded **Provisional Programme Approval** as a Provider of Education and Training for the delivery of the following learning programmes:

Name of Learning / Skills Programme	NQF level	Number of Credits	Expiry Date	Unit Standards / Qualification aligned to Learning programme		Qualification to which the learning program and unit standards are linked / contextualized
				Qual / US ID	Title	
Crucial Conversations	5	8	2018-06-30	114226	Interpret and manage conflicts in the workplace	Qualification ID: 59201 LP60269 Qualification Title: National Certificate: Generic Management NQF Level: 5 Credits: 162 Registration start date: 2015-07-01 Registration end date: 2018-06-30 Last date of enrolment: 2019-06-30 Last date of achievement: 2022-06-30

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Crucial Accountability - One Day	3	3	2018-06-30	9533	Use communication skills to handle and resolve conflict in the workplace	Qualification ID: 67465 LP23655 Qualification Title: National Certificate: Business Administration Services NQF Level: 3 Credits: 120 Registration start date: 2015-07-01 Registration end date: 2018-06-30 Last date of enrolment: 2019-06-30 Last date of achievement: 2022-06-30
Crucial Accountability – Two Days	3	3	2018-06-30	9533	Use communication skills to handle and resolve conflict in the workplace	Qualification ID: 67465 LP23655 Qualification Title: National Certificate: Business Administration Services NQF Level: 3 Credits: 120 Registration start date: 2015-07-01 Registration end date: 2018-06-30 Last date of enrolment: 2019-06-30 Last date of achievement: 2022-06-30
Influencer: The power to change	4	8	2018-06-30	242817	Solve problems, make decisions and implement solutions	Qualification ID: 57712 LP74630 Qualification Title: FETC: Generic Management NQF Level: 4 Credits: 150 Registration start date: 2015-07-01 Registration end date: 2018-06-30 Last date of enrolment: 2019-06-30 Last date of achievement: 2022-06-30

Please be advised that the content of this letter is based on a previously issued Services SETA accreditation report. The letter can be read in conjunction with the applicable accreditation report.

Your accreditation number must be utilised by **The Human Edge (Pty) Ltd** only and may not be used by any other Skills Development Provider.

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As an accredited Skills Development Provider you are required to:

1. Complete and submit the attached code of conduct to SSETA within 7 working days of receipt of this letter.
2. Submit learner enrolments to SSETA within 21 days of the commencement of the approved training intervention.
3. Conduct training, assessment and moderation.
4. Upload learner achievements in order for external moderation to be conducted by the SSETA.

Skills Development Provider monitoring site visits will continue to be scheduled in accordance with quality assurance standards and practice.

The Services SETA wishes to congratulate **The Human Edge (Pty) Ltd** on this achievement and is looking forward to a long association.

Should you require any further information do not hesitate to contact the Services SETA.

Yours sincerely

A handwritten signature in black ink, appearing to read "Nozipho Zondo".

Nozipho Zondo
Manager: QMD
(Pre-Accreditation and Qualifications)
E-mail: noziz@serviceseta.org.za